

Behavioural Interview Workshop Feedback - 9 August 2007

What did you value/enjoy and therefore should be changed?

- All the content was great and relevant. The notes are a great take home resource and I'll be referring back to these. *John Robertson Medica Consulting.*
- The exercise/ discussions on stereotyping, and that of applicant responses. *Anonymous*
- All of it actually. By far the best training I've been to in ages. Liked the small groups, concise notes, and lots of group discussion and analysis. Facilitator was excellent at drawing out the group and getting us to reflect. Highly practical, relevant and informative. *Fleur Hope -Big Brothers Big Sisters.*
- Size of group was just ideal. Room size great. Food brilliant. *Valerie Hilliard - Hohepa Canterbury*
- The theory, experimental balance providing some good rationale for in-depth interviewing. *Liz Horn Cancer Society*
- Even though the role play was challenging I found and learnt something about myself. Small group is good. Were able to stay awake and focused. *Anonymous.*
- The balance of theory and opportunity to practice in role plays. Workbook very informative and did not have too much. Content – covered all the main concepts. Jargon free!! Which was refreshing. *Susi Jones - Barnardos.*
- The style of presentation and the group size. The knowledge and free flow of the course leader was of a high standard. *Steve O'Sullivan Hohepa Canterbury.*
- The structure and presentation A+. Also the simplicity and sense of it. *Kevin Blogg - Catapult Employment Services*

What could have been done better?

- Follow up from the course: There could be an offer of fielding any questions post course or if we have a particularly difficult situation that we don't have the answer to. I assume this to be the case? *John*
- Ensured seating arrangement wasn't so close. *Anonymous*
- Lady Grey teabags (Just joking!) *Fleur*
- Blank. *Valerie.*
- More clearly define behavioural at the beginning. *Liz.*
- Blank. *Anonymous.*
- Can't think of anything as I enjoyed the whole day and it met my expectations of learning about behavioural interviewing. *Susi Jones.*
- Blank. *Steve.*
- Blank. *Kevin*

Any other comments?

- A very informative day in a supportive environment. The small group approach works well. *John.*
- Lunch together was a positive and interesting 'touch' *Anonymous.*
- Catering was fantastic. A very positive and enthusiastic vibe. *Fleur.*
- Thank you Simon, today has made me re-evaluate my techniques and those used by our organisation. I am taking with me a new range of skills. *Valerie.*
- Comprehensive day. *Liz.*

- Enjoyed the day. Food was great. Thanks. *Anonymous*.
- Presentation interesting- lots of examples to explain the concepts. The day was nicely paced, not too rushed and covered all the content. Excellent. Will make a difference to my practice. *Susi*.
- Morning lunch and afternoon tea were great. *Steve*.
- Taught me to structure my interviews when ????ing and gave me some good tips when supporting others into work. *Kevin*.

Behavioural Interview Workshop Feedback – 30 June 2009

What did you value/enjoy and therefore should be changed?

- Core material – very valuable content. Pace is good, allows space for questions, answers and interpretation. Exercises and role plays.
- Small group. Interaction. Doing exercises. Honest feedback.
- Enjoyed all – practical, hand outs clear. Simon very clear and always checked to clarify understanding. Remind myself re open questions. *Debbie Andrews – Helen Anderson Trust*.
- Morning session, theoretical perspectives great. Afternoon practice – great structuring of the day. *Shirley Wright. Chch Resettlement Services*.
- Second half and one on one interviews and chance to observe one on one interviews like last activities – more of this stuff.
- Practice good. Good sized group. Food awesome. *Steve O'Neil, Enztec*.

What could have been done better?

- Turn down lights. Resist reading off slides, more paraphrasing. Get up and stretch, 2mins maximum on the hour.
- Blank.
- Enjoyed it all very valuable. Thank you. *Debbie*.
- I don't think anything could have been done better. *Shirley*.
- The first half could have been faster and less dominated by others experiences that are not completely relevant – appreciate that this does not get people on board though.
- More practice. Probably do some early, learn the theory and do some more. *Steve*.

Any other comments?

- Thanks, enjoyed the day, very useful and timely. Get out there and promote your services.
- Wonderful catering.
- Enjoyed small group and open opportunity to discuss things. Will be looking at questions and process to fine tune gaps and allow to become behavioural interview. Good great. *Debbie*.
- Excellent material presentation and pace and a good resource to take away. I have learnt really valuable information and will develop skills as a result. Thanks. *Shirley*.
- Good notes structure/content without there being too much.
- Possibly do the half day version. 8-12. (Probably my issues with not wanting to take time out from the day to day.) I'd still pay the same. *Steve*.